

CANCELLATION POLICIES & FEES DUE SNAPSHOT

Cancellation Time	Fees Due	Notes
Same Day (Less than 24 hours)	Full balance due (including taxes & 15% service charge)	
Less than 7 days	<ul style="list-style-type: none"> * Reschedule: Not allowed. * No credit towards play. Deposit forfeited. * Vendor Cancellation fees charged. <p>FEES DUE: Cancellation Fee (\$75 for Village / \$100 all others) Bakery Fee (\$45-\$100 depends on package) Entertainment Fee (\$ depends on package) All other add-on/vendor fees.</p>	<p><i>Total Dues per Package:</i> Village/Camper Package: \$275 Town/Cabin Package: \$345 City/Lakehouse Package: \$400 State of Fun: \$775</p> <p>* Totals include all vendor fees including catering if any was added by client.</p>
Less than 2 weeks (more than 1 week)	<ul style="list-style-type: none"> * Credit towards a Family Play only * Play Credit transferrable (friend/family) * Reschedule: Not allowed. <p>FEES DUE: Any vendor fees (add-on entertainment etc) that are no longer cancellable.</p>	
2 weeks or more (less than one month)	<ul style="list-style-type: none"> * Credit towards a 10-day Play Pass * Play Credit transferrable (friend/family) * Reschedule: Only available if date is rebooked by another. 	
One month +	<ul style="list-style-type: none"> * Reschedule: Available * Credit towards a 10-day Play Pass * Credit transferrable (friend/family) 	